

Applications

229 (1) For the purpose of section 20(2)(a) of the Act, every person seeking registration, including reinstatement or renewal of registration, must deliver a registration application to the college in the manner specified by the registrar for the class in which the person is seeking registration.

(2) For each class, the registrar must specify the manner of delivery for the purpose of subsection (1) and may modify the manner of delivery from time to time as the registrar considers necessary or advisable.

General conditions and requirements

230 (1) The provisions of subsections (2) to (4) do not operate, except as made applicable by another provision of this Part to an applicant for registration, including reinstatement or renewal of registration.

(2) For the purpose of section 20(2)(b) of the Act, an applicant must deliver, or cause to be delivered, to the college the following:

(a) evidence satisfactory to the registration committee that the applicant is of good character;

(b) evidence satisfactory to the registration committee that the applicant is fit to engage in the practice of the designated health profession for which the applicant is seeking registration;

(b.1) evidence satisfactory to the registration committee that the applicant meets, or will meet if the registration applied for is granted, the applicable requirements of section 361(1) to (7) [Professional liability protection];

(c) any outstanding fine, fee, debt, levy or other amount owed or owing by the applicant to the college, including without limitation any fine, fee, debt, levy or amount accrued or accruing before the amalgamation date;

(d) a declaration by the applicant, in a form acceptable to the registration committee, attesting to

(i) the truthfulness and completeness of the information submitted by the applicant in or with their registration application, and

(ii) the applicant's understanding of the consequences that may result from submitting false or incomplete information in or with a registration application;

(e) a criminal record check authorization or, if permitted by the registration committee, a criminal record check verification authorization, in the form required under the *Criminal Records Review Act*;

(f) a declaration by the applicant, in a form acceptable to the registration committee, that the applicant is not the subject of any charge, investigation, inquiry or review that must be reported under section 235 [*Duty to report criminal charges and disciplinary proceedings*], or

specifying the particulars of any such charge, investigation, inquiry or review that has not been reported to the college previously and any new or changed information about such a previously reported charge, investigation, inquiry or review;

(g) a declaration by the applicant, in a form acceptable to the registration committee,

(i) that the applicant has not, at any time, been refused an entitlement sought by the applicant to practise a profession in any jurisdiction, or specifying the particulars of any such refusal, and

(ii) specifying every entitlement to practise a profession that the applicant has, at any time, been granted in any jurisdiction;

(h) a certificate, letter, or other evidence in a form satisfactory to the registration committee, dated within 60 days of the date of application, from each applicable regulatory or licensing authority in every jurisdiction where the applicant is or was, at any time, entitled to practise a profession, certifying that

(i) the applicant's entitlement to practise the profession has not been cancelled, revoked, suspended, limited, restricted, or made subject to conditions in the applicable jurisdiction at any time, or specifying particulars of any such cancellation, suspension, limitation, restriction, or conditions,

(ii) there is no investigation, review, or other proceeding underway in the applicable jurisdiction that could result in the applicant's entitlement to practise the profession being cancelled, revoked, suspended, limited, restricted, or made subject to conditions, or specifying particulars of any such investigation, review, or other proceeding, and

(iii) the applicant's entitlement to practise the profession has not been voluntarily relinquished in the applicable jurisdiction with the effect of preventing the commencement or completion of an investigation, review, or other proceeding that could have resulted in the applicant's entitlement to practise the profession in the applicable jurisdiction being cancelled, revoked, suspended, limited, restricted, or made subject to conditions, or specifying particulars of any such relinquishment;

(i) a declaration by the applicant, in a form acceptable to the registration committee, of the applicant's employment status and the particulars of all the applicant's employers, and all positions held and the total number of hours of professional practise engaged in by the applicant in each position, whether paid or unpaid, during a specified period immediately preceding the date of application, such period to be specified by the registrar for the class being sought and not to exceed one year in cases of renewal of registration or 10 years otherwise;

(j) the applicant's consent, in a form acceptable to the registration committee, for information about the applicant to be disclosed to the college by an employer referred to in paragraph (i);

(k) the applicant's consent, in a form acceptable to the registration committee, for information about the applicant to be disclosed by the college to an examination

administrator or provider inside or outside Canada for the purpose of enabling the applicant's participation in an examination required to be taken under these bylaws;

(l) a declaration by the applicant, in a form acceptable to the registration committee, of the particulars of all educational events, courses or programs relevant to a designated health profession, or a field related to a designated health profession, that the applicant completed during a specified period immediately preceding the date of application, such period to be specified by the registrar for the class being sought and not to exceed one year in cases of renewal of registration or 10 years otherwise;

(m) evidence satisfactory to the registration committee of the applicant's English language proficiency;

(n) if the applicant is a person described in subsection (3),

(i) the applicant's National Nursing Assessment Service identification and application numbers, or equivalent information from another similar body or organization recognized by the registration committee for the purpose of that subsection, and

(ii) the applicant's consent, in a form acceptable to the registration committee, for information about the applicant to be disclosed inside or outside Canada for the purpose of enabling an assessment of substantial equivalency of the applicant's knowledge, skills or abilities as contemplated under these bylaws;

(o) all information or records about the applicant, including without limitation notarized copies of government-issued records or other reliable, independent source records, that the registrar requires reasonably in the circumstances for the purpose of

(i) verifying the applicant's identity,

(ii) preventing misidentification of applicants, registrants or other persons, or

(iii) managing access to, or protecting the integrity and security of, the college's records, information systems and online services;

(p) a valid email address for the purpose of receiving communications from the college to the applicant, and without limitation all other personal contact, business contact or emergency contact information for the applicant that the registration committee requires reasonably in the circumstances;

(q) all information within the control of the registrant that is required under the Act to be set out in the public register, to the extent that such information is not required to be delivered to the college under another provision of these bylaws;

(r) any supplementary or supporting information or records about the applicant, and relevant to other information or another item required under these bylaws to be included in or with a registration application, that the registration committee or the registrar requires to be submitted in or with registration applications, generally or by class, from time to time.

(3) If a person seeking registration

(a) did not graduate from a Canadian college-level or university-level education program offered as preparation for entry to practice in practical nursing, psychiatric nursing or nursing, or a corresponding health profession in another province of Canada, and

(b) has never been licensed or registered, in a province of Canada, to practise practical nursing, psychiatric nursing or nursing, or a corresponding health profession in another province of Canada,

the person must cause to be delivered to the college from the National Nursing Assessment Service, or another similar body or organization recognized by the registration committee for the purpose of this subsection, an advisory report acceptable to the registration committee respecting

(c) verification of the person's identity and educational credentials, and

(d) an evaluation of the person's educational attainment in reference to Canadian standards, and based on a comparison to current Canadian requirements, for licensure or registration to practise practical nursing, psychiatric nursing or nursing, other than nursing as a nurse practitioner, or a corresponding health profession in another province of Canada, as applicable.

(4) An applicant who is not a registrant in any class and

(a) whose entitlement to practice a profession was at any time cancelled, suspended or revoked under

(i) section 32.2, 32.3, 33, 35, 36, 37.1, 38, 39 or 39.1 of the Act,

(ii) section 8 of the *Nurses (Licensed Practical) Act*, R.S.B.C. 1979, c. 300,

(iii) section 7 of the *Nurses (Registered Psychiatric) Act*, R.S.B.C. 1979, c. 301, or section 11 of the *Nurses (Registered Psychiatric) Act*, R.S.B.C. 1996, c. 336,

(iv) section 27 of the *Nurses (Registered) Act*, R.S.B.C. 1979, c. 302, or section 43 of the *Nurses (Registered) Act*, R.S.B.C. 1996, c. 335, or

(v) equivalent or similar provisions of another enactment or former enactment or in another province of Canada or a foreign jurisdiction, or

(b) who at any time voluntarily relinquished their entitlement to practise a profession under another enactment or former enactment or in another province of Canada or a foreign jurisdiction, in circumstances as described in section 20(2.1)(b.1) of the Act,

must deliver, or cause to be delivered, to the college evidence acceptable to the registration committee showing, to the satisfaction of the registration committee, that granting registration, including reinstatement of registration, to the applicant will not pose an undue risk to public health or safety or otherwise be contrary to the public interest.

(5) For greater certainty, an application for reinstatement of registration under this Part is subject to section 20(2.1) to (3) of the Act and any applicable agreement or order made under section 32.2, 32.3, 33, 35, 36, 37.1, 39 or 39.1 of the Act.

(6) If, with respect to the information and items required under these bylaws to be included in or with a registration application, a provision in this Part requires that an applicant must deliver an item, or cause an item to be delivered, to the college, the registration committee may determine whether an applicant must deliver the item or cause the item to be delivered.

Registration fees

231 For the purpose of section 20(2)(c) of the Act, every applicant for registration, including reinstatement or renewal of registration, must deliver to the college the full amount of all applicable application, examination, registration, reinstatement or renewal fees specified in Schedule F.

Publication of registration requirements

232 The registrar must maintain and publish on the college website a notice setting out, for each class,

- (a) the manner of delivery specified by the registrar for the purpose of section 229 *[Applications]*,
- (b) the information and items required under these bylaws to be included in or with a registration application, and
- (c) the fees for application, examination, registration, reinstatement and renewal that are payable under these bylaws.

Electronic delivery of application information

233 If authorized by the registrar, a requirement under this Part for a person to deliver information or an item to the registrar may be satisfied by the person

- (a) providing that information electronically or completing an equivalent electronic form on the website, or
- (b) making other suitable arrangements for the delivery of that information or item to the registrar.

Duty to report changes in personal and contact information

234 (1) This section applies to registrants and applicants for registration, including reinstatement of registration.

(2) A person must immediately notify the registrar of any change in information about the person provided previously to the college, including without limitation the person's name, telephone

Annual renewal required

282 A registrant's registration in any of the following classes is subject to renewal by the registration committee in accordance with this Division before April 1 in each year:

- (a) practising LPN registrants;
- (b) non-practising LPN registrants;
- (c) practising RPN registrants;
- (d) non-practising RPN registrants;
- (e) employed student psychiatric nurse registrants;
- (f) practising RN registrants;
- (g) non-practising RN registrants;
- (h) practising LGN registrants;
- (i) non-practising LGN registrants;
- (j) employed student nurse registrants;
- (k) practising NP registrants;
- (l) non-practising NP registrants.

Annual renewal conditions and requirements

283 (1) For the purpose of section 20(2)(b) of the Act, a registrant in a class specified in section 282 [*Annual renewal required*] seeking renewal of registration in the class must deliver, or cause to be delivered, to the college

- (a) a declaration by the registrant, in a form acceptable to the registration committee, attesting to the registrant's compliance with the Act, the regulations and these bylaws, and any limits or conditions imposed under section 20, 32.2, 32.3, 33, 35, 36, 37.1, 38, 39 or 39.1 of the Act, and
- (b) evidence satisfactory to the registration committee of meeting all continuing competence and quality assurance requirements under the following, as applicable:
 - (i) section 307 [*QA requirements for annual renewal of practising LPN registration*];
 - (ii) section 313 [*QA requirements for annual renewal of practising RPN registration*];

(iii) section 319 [QA requirements for annual renewal of practising RN or practising LGN registration];

(iv) section 325 [QA requirements for annual renewal of practising NP registration].

(2) ~~Section 230(2)(c), (d) and (e) to (r)~~ Section 230(2)(b.1) to (d) and (o) to (r) [General conditions and requirements] applies to a registrant in a class specified in section 282 [Annual renewal required] seeking renewal of registration in the class.

(3) For the purpose of section 20(2)(b) of the Act, in addition to the applicable conditions and requirements under subsections (1) and (2), a registrant seeking renewal of registration in the class of employed student psychiatric nurse registrants or employed student nurse registrants must

(a) continue to be enrolled in an education program described in section 256(1)(a) [Employed student psychiatric nurse registration] or section 271(1)(a) [Employed student nurse registration], as the case may be,

(b) continue to be employed as described in section 256(1)(b) [Employed student psychiatric nurse registration] or section 271(1)(b) [Employed student nurse registration], as the case may be, and

(c) deliver, or cause to be delivered, to the college evidence satisfactory to the registration committee of such continuing enrollment and employment.

Notice of annual renewal fees

284 Notice of the annual renewal fees required under section 231 [Registration fees] must be delivered to each registrant in a class specified in section 282 [Annual renewal required] not later than January 15 in each year, and such notice must describe the consequences of late payment or non-payment of those annual registration renewal fees.

Annual renewal due dates

285 (1) A registrant seeking renewal of registration in a class specified in section 282 [Annual renewal required] must deliver or cause to be delivered, as applicable, to the college, not later than 4:30 p.m. Vancouver local time on the last day of February in each year, all the following:

(a) the completed application required under section 229 [Applications];

(b) the applicable annual renewal fees required under section 231 [Registration fees];

(c) the items required under section 283 [Annual renewal conditions and requirements].

(2) If a registrant seeking renewal of registration in a class specified in section 282 [Annual renewal required] does not meet the requirement in subsection (1), the registrant must deliver or cause to be delivered, as applicable, to the college, not later than 4:30 p.m. Vancouver local time on March 15 in each year, all the following:

Division 7 – Renewal of Provisional and Temporary Registration

Validity and renewal of provisional registration

286 (1) In this section:

“**practising registration**” means registration in one of the following classes:

- (a) practising LPN registrants;
- (b) practising RPN registrants;
- (c) practising RN registrants;
- (d) practising LGN registrants;
- (e) practising NP registrants.

“**provisional registration**” means registration in one of the following classes:

- (a) provisional LPN registrants;
- (b) provisional RPN registrants;
- (c) provisional RN registrants;
- (d) provisional LGN registrants;
- (e) provisional NP registrants.

(2) A registrant’s provisional registration, and any renewal of it, is valid from the time it is effective until not later than the expiry date specified by the registration committee at the time it is granted, unless it is renewed in accordance with this section.

(3) A registrant’s provisional registration is subject to renewal in accordance with this section on or before the expiry date specified by the registration committee at the time it, or any renewal of it, is granted.

(4) For the purpose of section 20(2)(b) of the Act, a registrant seeking renewal of provisional registration must deliver, or cause to be delivered, to the college

(a) a declaration by the registrant, in a form acceptable to the registration committee, attesting to the registrant’s compliance with the Act, the regulations and these bylaws, and any limits or conditions imposed under section 20, 32.2, 32.3, 33, 35, 36, 37.1, 38, 39 or 39.1 of the Act, and

(b) evidence satisfactory to the registration committee of meeting all continuing competence and quality assurance requirements under the following, as applicable:

- (i) section 308 *[QA requirements for renewal of provisional LPN registration]*;
- (ii) section 314 *[QA requirements for renewal of provisional RPN registration]*;
- (iii) section 320 *[QA requirements for renewal of provisional RN or provisional LGN registration]*;
- (iv) section 326 *[QA requirements for renewal of provisional NP registration]*.

(5) ~~Section 230(2) (c), (d) and (e) to (r)~~ Section 230(2)(b.1) to (d) and (o) to (r) *[General conditions and requirements]* applies to a registrant seeking renewal of provisional registration.

(6) Despite subsection (4)(b),

(a) a registrant who fails to provide satisfactory evidence of meeting all continuing competence and quality assurance requirements referred to in subsection (4)(b) that are applicable to renewal of the registrant's provisional registration may be granted renewal of provisional registration, but only for the purpose of allowing the registrant to complete

(i) any incomplete audit under section 303 *[Verification]*, or, as applicable, any incomplete assessment under section 309 *[Assessment of LPN professional performance]*, 315 *[Assessment of RPN professional performance]*, 321 *[Assessment of RN professional performance]* or 327 *[Assessment of NP professional performance]*, and

(ii) any examinations or upgrading of knowledge, skills or abilities required under section 20(4.3)(b) of the Act, and

(b) provisional registration that is renewed in accordance with paragraph (a) must not be renewed again if the registrant fails to complete the requirements referred to in paragraph (a), unless, in the opinion of the registration committee, exceptional circumstances exist to justify the granting of such renewal despite the registrant's failure to complete those requirements.

(7) Despite subsections (3) to (6), if a registrant is granted provisional registration

(a) as a result of failing to provide evidence satisfactory to the registration committee of meeting all continuing competence and quality assurance requirements under a section of these bylaws specified in subsection (4)(b), and

(b) for the purpose of allowing the registrant to complete

(i) any incomplete audit under section 303 *[Verification]*, or, as applicable, any incomplete assessment under section 309 *[Assessment of LPN professional performance]*, 315 *[Assessment of RPN professional performance]*, 321 *[Assessment of RN professional performance]* or 327 *[Assessment of NP professional performance]*, and

(ii) any examinations or upgrading of knowledge, skills or abilities required under section 20(4.3)(b) of the Act,

and the registrant fails to complete the requirements referred to in paragraph (b), the registrant's provisional registration must not be renewed unless, in the opinion of the registration committee, exceptional circumstances exist to justify the granting of such renewal despite the applicant's failure to complete those requirements.

(8) A registrant seeking renewal of provisional registration must deliver or cause to be delivered, as applicable, to the college, not later than 4:30 p.m. Vancouver local time on the date that is 16 days before the expiry date specified by the registration committee at the time such registration, or any renewal of it, is granted, all the following:

- (a) the completed application required under section 229 *[Applications]*;
- (b) the applicable fees required under section 231 *[Registration fees]*;
- (c) the items specified in subsection (4) and (5) and, if applicable, evidence satisfactory to the registration committee of exceptional circumstances as described in subsection (6) or (7).

(8.1) Despite subsection (8), a registrant seeking renewal of provisional registration before March 1, 2020, must deliver or cause to be delivered, as applicable, to the college, not later than 4:30 p.m. Vancouver local time on the expiry date specified by the registration committee at the time such registration, or any renewal of it, is granted, all the items specified in subsection (8)(a) to (c).

(9) If the time for delivery of items under subsection (8) or (8.1), as applicable, falls on a holiday, or another day when the college is not open for business, those items must be delivered by that time on the closest earlier day that is not a holiday and that the college is open for business.

(10) If a registrant seeking renewal of provisional registration meets the requirement in subsection (8) or (8.1), as applicable, the registrant's registration may be renewed by the registration committee on or before the expiry date specified by the registration committee at the time such registration, or any renewal of it, is granted.

(11) A registrant's provisional registration is cancelled when it expires, unless it is renewed in accordance with this section.

Validity and renewal of special event registration

287 (1) In this section, "**special event registration**" means registration in one of the following classes:

- (a) temporary LPN (special event) registrants;
- (b) temporary RPN (special event) registrants;
- (c) temporary RN (special event) registrants;
- (d) temporary NP (special event) registrants.

359 A registrant who receives records containing personal information about a client transferred in accordance with section 357(d) [*Disposal of records containing client personal information*] or section 358(3) [*Registrant ceasing to practise*] must notify the client concerned of the transfer.

PART 9 – GENERAL MATTERS

Standards of practice and professional ethics

360 (1) Registrants must conduct themselves in accordance with the standards of practice and the standards of professional ethics.

(2) All standards of practice and all standards of professional ethics of, respectively, CLPNBC for the designated health profession of practical nursing, CRPNBC for the designated health profession of psychiatric nursing and CRNBC for the designated health profession of nursing that were in effect immediately before the amalgamation date

(a) remain in effect for that designated health profession on and after the amalgamation date, unless and until they are amended or repealed, or others are established in their place, and

(b) for greater certainty, are deemed to have been established by the board as the standards of practice and standards of professional ethics of the college.

Professional liability protection

361 (1) All registrants in the following classes must obtain and at all times maintain professional liability protection or insurance coverage against liability for negligence in the provision of services that constitute the practice of the designated health profession of practical nursing under the Nurses (Licensed Practical) Regulation, B.C. Reg. 224/2015, and any applicable standards of practice or standards of professional ethics, in an amount of not less than \$1,000,000 per claim or per occurrence in a form satisfactory to the college:

(a) practising LPN registrants;

(b) provisional LPN registrants;

(c) temporary LPN (special event) registrants;

(d) temporary LPN (emergency) registrants.

(2) All RPN registrants ~~in the following classes~~ must obtain and at all times maintain professional liability protection or insurance coverage against liability for negligence in the provision of services that constitute the designated health profession of psychiatric nursing under the Nurses (Registered Psychiatric) Regulation, B.C. Reg. 227/2015 and any applicable standards of practice or standards of professional ethics, in an amount of not less than ~~\$2,000,000~~ \$5,000,000 per claim or per occurrence ~~in a form satisfactory to the college; with a minimum aggregate amount for each year of \$5,000,000~~

(a) as a beneficiary of the Canadian Nurses Protective Society, or

(b) under a policy of professional liability protection or insurance coverage of a type approved by the board, if the Canadian Nurses Protective Society is unable to provide the protection or the registrant is ineligible for the Canadian Nurses Protective Society's professional liability protection.

(3) In subsection (2), "RPN registrants" means registrants in the following classes:

- (a) practising RPN registrants;
- (b) provisional RPN registrants;
- (c) temporary RPN (special event) registrants;
- (d) temporary RPN (emergency) registrants;
- (e) employed student psychiatric nurse registrants.

(34) All RN registrants in the following classes must obtain and at all times maintain professional liability protection or insurance coverage against liability for negligence in the provision of services that constitute the practice of the designated health profession of nursing under the Nurses (Registered) and Nurse Practitioners Regulation, B.C. Reg. 284/2008, and any applicable standards of practice or standards of professional ethics, in an amount of not less than ~~\$1,000,000~~\$5,000,000 per claim or per occurrence ~~in a form satisfactory to the college:~~ with a minimum aggregate amount for each year of \$5,000,000

(a) as a beneficiary of the Canadian Nurses Protective Society, or

(b) under a policy of professional liability protection or insurance coverage of a type approved by the board, if the Canadian Nurses Protective Society is unable to provide the protection or the registrant is ineligible for the Canadian Nurses Protective Society's professional liability protection.

(5) In subsection (4), "RN registrants" means registrants in the following classes:

- (a) practising RN registrants;
- (b) provisional RN registrants;
- (c) practising LGN registrants;
- (d) provisional LGN registrants;
- (e) temporary RN (special event) registrants;
- (f) temporary RN (emergency) registrants;
- (g) employed student nurse registrants.

~~(46)~~ All NP registrants ~~in the following classes~~ must obtain and at all times maintain professional liability protection or insurance coverage against liability for negligence in the provision of services that constitute the practice of nursing as a nurse practitioner under the Nurses (Registered) and Nurse Practitioners Regulation, B.C. Reg. 284/2008 and any applicable standards of practice or standards of professional ethics, in an amount of not less than ~~\$5,000,000~~ \$10,000,000 per claim or per occurrence ~~in a form satisfactory to the college;~~ with a minimum aggregate amount for each year of \$10,000,000

(a) as a beneficiary of the Canadian Nurses Protective Society, or

(b) under a policy of professional liability protection or insurance coverage of a type approved by the board, if the Canadian Nurses Protective Society is unable to provide the protection or the registrant is ineligible for the Canadian Nurses Protective Society's professional liability protection.

(7) In subsection (6), "NP registrants" means registrants in the following classes:

- (a) practising NP registrants;
- (b) provisional NP registrants;
- (c) temporary NP (special event) registrants;
- (d) temporary NP (emergency) registrants.

(8) A registrant to whom subsection (1), (2), (4) or (6) applies must immediately notify the registrar if they are no longer eligible for the Canadian Nurses Protective Society's professional liability protection or otherwise covered by professional liability protection or insurance.

~~(59)~~ Subject to subsection ~~(610)~~ and the provisions of any applicable laws, the college must indemnify and save harmless

- (a) its board members, officers and employees, and
- (b) the directors, officers and employees of any subsidiary,

from and against any and all liability, fines, damages, costs, charges, and expenses whatsoever that they, or any of them, may sustain or incur in any way relating to or arising out of any claim against any of them by reason of their being or having been a board member, director, officer or employee of the college or of any subsidiary.

~~(610)~~ The college will not indemnify or save harmless any person referred to in subsection ~~(59)~~(a) or (b)

- (a) for costs, charges or expenses that were not actually and reasonably incurred by that person,

- (b) if, in relation to the applicable claim, that person did not act honestly and in good faith with a view to the best interests of the college or the subsidiary, as the case may be,
- (c) if, in relation to a claim other than a civil proceeding, that person did not have reasonable grounds for believing that the person's conduct was lawful,
- (d) if that person makes an admission of liability or guilt or enters into a settlement of the claim without the college's consent, such consent not to be unreasonably withheld, to the extent that any liability, fines, damages, costs, charges, or expenses are incurred as a result of that admission or settlement,
- (e) for any amount of a claim that is otherwise covered by liability protection or insurance, or
- (f) for any amount for which the college or the subsidiary is prohibited from providing indemnification or payment under the *Business Corporations Act*, or section 15(4) of the Act and section 2 of Order in Council No. 477/2005, or other applicable law.

(711) In this section, "**subsidiary**" means any subsidiary of the college that is or was previously registered as a captive insurance company under the *Insurance (Captive Company) Act* for the purpose of providing liability insurance coverage for registrants under subsection (1) to (37) or section 8.02 of the former CRNBC bylaws.

Client relations program

362 (1) The board must establish a patient relations program to seek to prevent professional misconduct of a sexual nature, to be known as the client relations program.

(2) For the purpose of the client relations program referred to in subsection (1), the board must

- (a) establish and maintain procedures by which the college deals with complaints of misconduct of a sexual nature,
- (b) monitor and periodically evaluate the operation of procedures established under paragraph (a), and
- (c) develop guidelines for the conduct of registrants with their clients.

(3) The registrar must provide information to the public regarding the college's complaint, investigation and discipline processes.

(4) In this section, "**professional misconduct of a sexual nature**" means professional misconduct involving

- (a) sexual intercourse or other forms of physical sexual relations between a registrant and a client,
- (b) touching, of a sexual nature, of a client by a registrant, or
- (c) behaviour or remarks of a sexual nature by a registrant towards a client,